

Dear Customer,

Your feedback is important to us so that we can continue to improve for you.

Please rate your satisfaction and check on of the given options: 😊😊 = very satisfied to 😞😞 = very dissatisfied

Your company name (optional):						
Which products do you buy from SycoTec?	Motor elements					
	Motor spindles					
	High-frequency inverters					
Manufacturer		😊😊	😊	😐	😞	😞😞
If you purchase high-speed drives or drive elements from other manufacturers, how satisfied are you with them?	1.					
	2.					
	3.					
		😊😊	😊	😐	😞	😞😞
How do you rate SycoTec?	Product quality					
	Delivery time					
	Delivery reliability					
	Service/reachability					
	Technical competence					
	Product range					
	Innovativeness					
	Public relations					
		😊😊	😊	😐	😞	😞😞
Please rate the products of SycoTec	Reliability					
	Durability					
	Processing					
	Price/performance ratio					
		😊😊	😊	😐	😞	😞😞
Please rate the servicing and repairs of SycoTec	Quality of the service					
	Duration of the service					
	Price/performance ratio					
		😊😊	😊	😐	😞	😞😞
Please rate the complaints/warranty handling of SycoTec	Processing of warranty cases generally					
	Goodwill in case of complaints					
	Speed of processing					
	Technical competence					
		😊😊	😊	😐	😞	😞😞
Overall, how satisfied are you with SycoTec?	Overall impression					
What are your top two criteria when buying a high-speed drives?	1.					
	2.					
In your opinion, what is SycoTec's main strength on the market?						
Where do you think there is potential for optimisation in SycoTec's product portfolio?						
Praise, suggestion, criticism						